

Right to Cancel

You have the right to cancel your contract with EJR Beads within 14 days of receipt of goods. Once you have notified us of your wish to cancel, you have a further 14 days to return items for a full refund (including original outward shipping costs associated with the returned items excluding any supplementary shipping upgrades chosen beyond the standard delivery charge.) (In respect to digital download products, your right to cancel ends when you choose to start the download process. So refunds can only be made for orders where the file was paid for, but not physically downloaded from our servers.) Unless incorrect or faulty items were sent, the costs of returning goods for refund are your responsibility. Please obtain a proof of posting and adequate insurance to cover the value of items being returned. We reserve the right to make appropriate charges if goods returned have been damaged and are not fit for resale. (This excludes reasonable handling associated with inspection of the items purchased.) Refunds will be made promptly upon receipt of returned items, using the same payment method used when originally ordering.

Contract Cancellation / Goods Return Form

You may use this form to cancel your contract and include it with your returned items. Alternatively please just email the information to me instead stating your desire to cancel your contract with us for the order then return the items within 14 days of your email. You do not need to give a reason for return – however, if you choose to do so, it is valuable info for us! Feel free to make any comments on reverse of form.

To EJR Beads,
2 Coniston Close, Felpham, West Sussex, PO22 8ND
eralph@ejrbeads.co.uk

I hereby give notice that I wish to cancel my contract of sale of the following goods

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Ordered on

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Order / Invoice Number

Received on.....

Name:

Address:.....
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Signature of consumer(s) (only if printed and sent with returns)

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Date

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